

AnimalTalk

Spring/Summer 2016

**2015
ANNUAL
REPORT
EDITION**

2015 FINANCIALS

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OUR MISSION

To promote the humane care and protection of all animals and to prevent cruelty and suffering.

AnimalTalk

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The role of the board is to provide governance oversight for the Toronto Humane Society. The board of directors is a volunteer board and no member receives financial compensation to perform their board role.

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Canadian Charitable Registration Number 11925 9513 RR0001

MESSAGE FROM THE CEO

There is so much to celebrate and so much more we can do!

With the support of our donors and the dedication of our staff, volunteers and foster parents we accomplished so much over the last twelve months. Through new efforts and expanded programs we touched the lives of more than 16,000 animals in 2015.

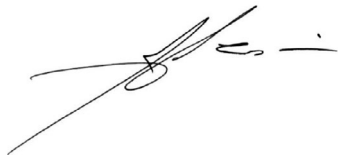
Animal intake increased by 8.6% and the time animals remain in our care (length of stay) was reduced by more than 60%! We improved the quality of life for the animals at our shelter by introducing new enrichment programs, increased out of cage time for our canine residents, new turtle habitats, and kitty condos for our feline friends. With the help of volunteer foster parents we provided palliative care to 57 animals in 2015, ensuring they live out their lives in safe, loving homes.

We continue to work to reduce pet overpopulation and improve the health of cats and dogs through our public spay neuter and vaccination services. Open to all individual pet parents, the program offers discounted feline surgeries for individuals receiving income supplementation (ODSP, OW, GIS) and supports colony caretakers in their TNR efforts with free services. We recently completed an ambitious expansion of our spay neuter services adding a second surgical suite and now offer residents in Durham Region, who may not be able to access our services, the option to drop off and pick up their pets at the Humane Society of Durham Region.

We significantly increased the amount of food distributed to individuals and feral cat colony caretakers through our foodbank, travelled to remote northern communities to provide spay/neuter surgeries, vaccines, general checkups and microchipping and took in 1,839 animals from other shelters, rescues and humane societies. New programs in education and community outreach, revitalized dog parks, upgrades to our canine housing, expanded facilitated and adopt from foster programs are already in the works.

I invite you to explore this issue of Animal Talk, and visit our website at www.torontohumanesociety.com to sign-up for Scratching Post, our e-newsletter to learn even more about what we do.

None of this would be possible without the continued support of our donors, foster parents and volunteers. On behalf of the Board of Directors, staff and most of all the animals who lives we touch, thank you!



Dr. Jacques Messier, DVM, MBA
Chief Executive Officer



OUR CORPORATE SPONSORS






Through in-kind, financial support and volunteer programs corporations across Canada are helping us give animals a second chance.

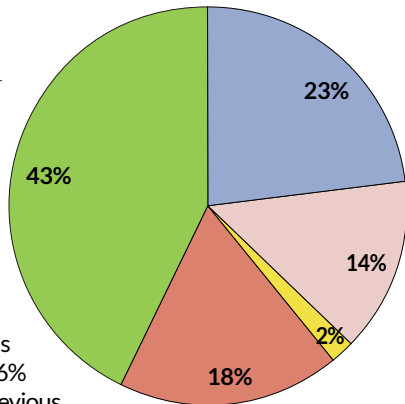


BISSELL PET FOUNDATION™
Until every pet has a home.

2015 SHELTER STATISTICS




INTAKE

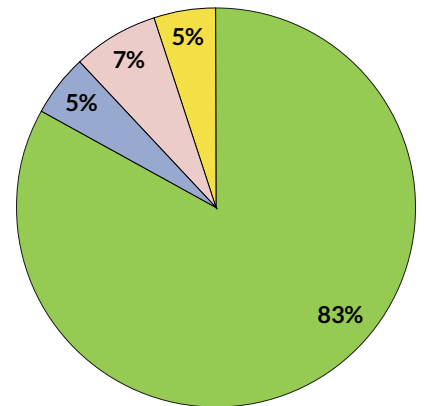
-  Owner Surrender
-  Custodial Surrender
-  Return Adoption
-  Stray
-  Transfer In



In 2015, 4,252 animals entered our shelter an 8.6% increase over the previous year. 974 were surrendered by their owners, 753 arrived as strays and an additional 601 were surrendered by custodians. In order to save the most lives we must work together with our fellow rescues, shelters and humane societies. In 2015, 1,839 animals were transferred to us by other rescues, shelters and municipal animal services. Many of these animals had significant medical and behavioral issues and were facing euthanasia.

OUTCOMES

-  Adoption
-  Return to Owner
-  Transfer Out
-  Euthanasia (excl. ORE)



In 2015, we found forever homes for 3,477 animals, 234 were returned to their owners and 289 were transferred to other rescues and shelters. Our euthanasia rate dropped from 7% in 2014 to just 5%.

TORONTO HUMANE SOCIETY BY THE NUMBERS



223 TONS

Last year we went through 223 tons of food through our shelter and food bank program.



12,000

Vaccines were given last year alone to immunize all our animals against rabies, kennel cough, distemper, and influenza. This includes animals in our care and animals who've visited our public clinic.



28,184

Volunteer hours were clocked in 2015. Our volunteers help us care, love and advocate for all our animals. We simply couldn't do what we do without them.



90,000

Dog walks last year. Regular exercise is a necessity for dogs, no matter the size, breed, gender or even age. Thanks to our dog walkers, all our pooches get the exercise and enrichment they need to be healthy and happy.



12,371

Cat enrichment hours. Play is very important for all our cats. Cats are naturally inquisitive, social and playful, so playtime and general interaction can help keep their spirits up and give them a sense of purpose.



1,334

Animals placed in foster homes. By placing some of our animals in foster homes we free up needed space at the shelter and help the dog or cat by being in a natural and loving environment.



1,839

Animals were transferred to us from other shelters across the country for additional help, medical attention and care.

STATEMENT OF FINANCIAL POSITION

December 31, 2015, with comparative figures for 2014

	2015	2014
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$ 1,453,850	\$ 624,252
Accounts receivable	720,477	373,774
Prepaid expenses	84,208	60,374
	2,258,535	1,058,400
Investments and marketable securities	2,769,281	3,687,296
Capital assets	5,463,790	5,647,135
	\$10,491,606	\$ 10,392,831
LIABILITIES, DEFERRED CONTRIBUTIONS AND NET ASSETS		
CURRENT LIABILITES:		
Accounts payable and accrued liabilities	\$ 614,772	\$ 628,575
Deferred contributions	-	56,700
Current portion of long-term debt	53,057	47,843
	667,829	733,118
Deferred capital contributions	1,088,435	1,200,699
Long-term debt	112,734	165,790
NET ASSETS:		
Invested in capital assets	4,375,355	4,560,798
Restricted for endowment purposes	370,000	370,000
Unrestricted	3,877,253	3,362,426
	8,622,608	8,293,224
Commitments		
	\$10,491,606	\$ 10,392,831

STATEMENT OF OPERATIONS

Year ended December 31, 2015 with comparative figures for 2014

	2015	2014
REVENUE:		
Fundraising, promotion and public education	\$ 5,090,163	\$ 5,059,372
Legacies and bequests	4,079,757	4,324,047
Adoption of animal donations and related fees	1,038,103	691,277
Spay/Neuter Clinic Income	526,843	524,993
Realized investment income	145,255	227,859
Amortization of deferred capital contributions	155,864	131,766
Unrealized gain on investments	-	22,393
	11,035,985	10,981,707
EXPENSES:		
Animal care and shelter services	7,296,971	6,631,043
Fundraising, promotion and public education	1,009,163	1,147,295
General and administration	1,159,028	1,110,324
Spay/Neuter Clinic expense	813,495	641,848
Education programs	213,449	176,307
Subsidized veterinary care	116,558	146,815
Investment expense	33,512	29,029
Unrealized loss on investments	64,425	-
	10,706,601	9,882,661
	\$ 329,384	\$ 1,099,046

GIFTS OF LOVE

We gratefully acknowledge the donors who have given gifts of \$80 or more in honour or in memory of a special person or pet. Tribute gifts are a thoughtful and meaningful way of acknowledging a loved one's memory, expressing your good wishes or commemorating an occasion.

IN MEMORY



Jeanne Ramsay
Akbar Peymanpour
Anna Bujak
Annita Wilson
Barbara Ann Cowie
Barney
Bill Brooks
Buckly
Buddy
China
Constance Mason
Cooper
Copper
David Baxter
Dina
Dolly Weisfeld
Donald Catalano
Edward
Eileen Drapeau

Faye Miller
Figaro
Fleming Mackell
Foster Sigrist
Foxey
Fran Vernon
Frances
Gabby & Tiger
Ginger
Gladys Kimmett
Gracie
Gregory Mihotic
Gypsy
Hans Roesch
Harvey Krebs
Harvey Newman
Hazel Caley Waite McTavish
Hero
Hogan

Hugh Miller
Ian Malcolm Temple McAvity
Iredabim & Spotty Gabriel
Jack & Quinn
Jake
Jazz
Jeffrey Friedland
Jersey Caplan-Matlow
Jersey Schachter
Jesse Kondur
Joanne Allso
Judith Holmes
Julia Bernard (Birdie) Deffett
Katie
Kicha
Kiki
Kiko
Lady & Dusty
Lauris Kuksis
Lloyd Benson
Lucky
Lucy
Lynda (Moss) Garland
Madison Morris
Magic
Magic
Mariah
Marian Rumack
Marion Fruchtman
Megan
Michael Levesque
Michelle Thrush
Midnight Smith
Mila
Molly
Monica Penn
Munchkin & Theo
Muschi, Princess & Mitzie
Nellie Almeida
Nicki, Zuess & Hercules
Nina Ushycky

Noreen Sheehy
Norman Wasserman
Nugget
Olga Young
Ozzy
Patty Anderson Banks, Pixie & Willie
Peggy
Penny & Blackster
Pepper & Storm Colley
Poppy Hodgson
R. W. Wilson
Remus
Rhea Edington
Richard Cummings
Richard Evans
Rielly
Ritva Toukkari
Rob, Zero & Sami-Joe
Roc Star
Ron Herron
Rouie
Roy Bennison
Roy Roberts
Samantha White
Sasha, Burt, Cleo & Thor
Serge Dunajewsky
Shirley Pruden
Sid Olyan
Smokey & Rugger
Sooki
Sophie & Kurt Sickel
Susan Anne Robertson
Susan Anne Robertson-Chase
Tilley
Toby
Virginia Fedak
Viva-Laura Sutton-Fauteau
Winifred Lipman
Winifred Clare Lipman
Woodrow Jr.

IN HONOUR

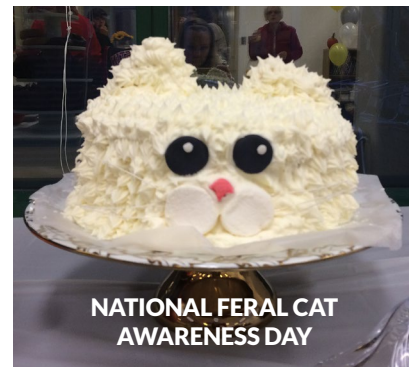
Adele
Alfred & Rosemarie Nonnewitz
Amanda and Dan
Andrew
Anita West
Anna, Slavik, Justina & Ram
Ariel
Baby
Beverley Holdgate
Bianca & Maverick
Bunny The Cyber Cat
Clara Ross
Dan Springer
Darlene Pellman
David Brickman
Deborah Vickers

Despina (Debbie)
Elaine & Danny Shamina
Elliott & Allie
Henry Jacot
Iantha Goldberg & Jeff Muhsoldt
Janet Orser
Jennifer
Jose Tomas
Judith Appleton
Judy Boyer
Julia Martinez
Julie Taylor
Kazumi Fukushima
Kieron McGibney
Leone & Jack Callander
Lisa Gilbert

Lorenzo
Lori & Dan
Maggie Purvis
Marian
Mark Bradshaw
Mary Petrie
Michele and Lynne
Mike and Anne Clancy
Nicole Jarosz & Jason Thorne
Paul Fox
Peggie Gosling & Rick Harper
Phil Desjardins & Olya
Lawryshyn
Renata, Andrew & Babjca
Rob Cooley
Saffron & Rosie

Samantha Dychtenberg
Sammie
Sarah Paul
Shareen, Sumo and Goomba
Sheila Purdy
Socks McKie
Tadeusz Panek
Tanner Mirrlees
The Monkcom Family
The Murphy Family
The Sayers
The Staff at the Waddingtons
Auction House
Tracy & Guy
Tyler Rogers
Val Marshall

2015 EVENTS



WHAT WE DO



SHELTERING

Husbandry
Medical care
Animal enrichment



ANIMAL INTAKE

Strays
Surrender
Custodial surrender
Transfers from other shelters, rescues and municipal animal services



NORTHERN DOG PROGRAM

to deliver veterinary care to animals in need in remote communities



PUBLIC SERVICES

Spay/neuter services
Vaccine services
Canine training classes
Animal behaviour consulting



ADVOCATING FOR ANIMAL WELFARE

Speaking up for animals and strengthening animal welfare laws



ADOPTION

Open adoption
Facilitated adoption
Foster to adopt
Off-site adoption



FOSTERING

Medical
Palliative
Nursing
Behaviour



COMMUNITY

Shelter tours
Events
Community vet outreach
Youth education
TNR (trap, neuter & return)
Foodbank



VOLUNTEER PROGRAM

Dog and cat enrichment
Events
Administration

YOUR LEGACY IS A FOOTPRINT YOU WILL LEAVE BEHIND

Through a planned gift to the Toronto Humane Society, you can continue to touch the hearts of animals in need, into the future.

We are always looking for new ways to help more animals and to expand on our current programs. Legacy gifts allow the Toronto Humane Society to help animals today, as well as plan for tomorrow.

By making a legacy gift, such as a bequest in your will, you can help the animals without affecting your current income. The first step is planning and it's best to work with a lawyer to develop an estate plan to ensure your wishes are carried out as intended. If you have an existing will, it can be updated and changed at any time to reflect your current wishes and plans.

There are a few other ways to leave a legacy gift, which include adding the Toronto Humane Society as a beneficiary of your Life Insurance, RRSP, RRIF or Securities – whichever option you choose, you can feel good that your gift will be helping mistreated, abandoned and neglected animals.

It's your choice whether you'd like to let us know that you've planned a legacy gift for the animals, but we would love to hear from you!

Find out more at www.torontohumanesociety.com/support-us/planned-giving.



OPENING OUR DOORS AND OUR HEARTS



The intake department of the Toronto Humane Society is a busy and often emotional place. Some animals arrive injured, lost and scared while others are surrendered by families who can no longer care for them. Our intake staff open their hearts and our doors to each and every one.

Our intake staff also reach out to other rescues, shelters and municipal animal services to coordinate the transfer of animals that they are unable to care for to us. In December, we offered a helping hand to the Quinte Humane Society. They had 40 dogs that either had or had been exposed to the Parvovirus, a highly contagious viral disease that can produce a life-threatening illness in dogs. Our intake department coordinated the transfer of 18 of the sickest dogs into our care. All but one recovered and have now been placed in their new forever homes.

Last year, a number of Northern Communities in Ontario reached out to us asking for assistance in managing their canine populations. Last summer we joined Cat Lake Friends of Animush to help the lives of 500 animals in the communities by performing spay/neuter surgeries, vaccines, general checkups and microchipping. Since September of 2015, we helped these communities by transporting nearly 120 dogs from these communities to our shelter and finding them loving, warm, forever homes!

TEACHING WHAT WE DO AND WHY WE DO IT

It is a common sight at THS to see a group of children being toured through the halls visiting each room to learn not just what we do but why we do it. Animals have an almost magical hold on children (and many adults). Learning anything becomes fun when it involves a rabbit, a guinea pig, a puppy or a kitten, which probably explains why humane societies' education programs are so popular. In 2015, more than 300 children participated in our shelter tour program.

We don't stop at just shelter tours. Working with the Toronto Catholic District School Board the Toronto Humane Society provides in class seminars for students and at Seneca College our staff teach Pet selection and the importance of adoption. Through understanding and positive experiences with animals, students learn to make responsible choices with regard to animals at home and in the community.

Learning is a life-long process. Speaking at conferences on topics like animal hoarding and the future of shelter medicine our staff share their knowledge with their colleagues across North America. And through our award winning public service announcement "Puppy Swap" we help educate the public on life-long pet ownership.



HELPING ANIMALS THROUGH WORKPLACE GIVING

Did you know....there are two ways you can help the animals through your workplace?

- **Payroll Deduction:** Many companies offer automatic payroll deduction programs which is an easy way to donate and help support the animals here at the shelter. If your workplace offers a charitable giving program, we hope you'll select the Toronto Humane Society as your #1 charity of choice!
- **Matching Gift:** Oftentimes companies will match the donations made by employees, which can double the impact of the gifts you are giving!

Talk to your HR department today to find out more about your workplace giving programs.



ENRICHING LIVES

For any animal, life in the shelter is not easy. At the Toronto Humane Society we work hard to ensure every animal is given the maximum possible enrichment during their stay. In November, the Toronto Humane Society formalized its Enrichment Policy with a goal to protect the psychological health and well-being of the animals in our care and prevent the development and display of abnormal behaviours. The policy provides for physical and mental stimulation, encourages species-typical behaviors, and allows animals more control over their environment.

In 2015, our volunteers spent more than 27,000 hours enriching the lives of our animals through walks, play time and the simple act of love. We recently hired three new enrichment focused animal care workers and implemented a minimum of two hours daily of out of cage enrichment for all our dogs that have been at the shelter for more than 30 days.

Our Office Enrichment program, where animals spend time with administrative staff in their offices is helping to familiarize our animals with people in a more life like setting than would otherwise be possible in their kennel. Human contact can be one of the most enriching parts of an animal's day, which is why office enrichment

can be so beneficial to an animal's quality of life while at the shelter.

We often use food puzzles instead of bowls. Food puzzles are toys designed to be filled with kibble, small treats, even frozen foods that encourage animals to work to get to the goodies. Food puzzles are one tool that we use to entertain and occupy the shelter animal's minds.



We have increased the number of playgroups for our canine residents. Playgroups are hosted daily and allow dogs in small groups off-leash time where they play and interact. The playgroups have not only helped the dogs but they have also given us the opportunity to further understand the dogs in a barrier-free environment. This additional knowledge gives our adoption staff a better understanding of the dog when placing them with their perfect forever home.

Twice daily exercise classes are now being run for shelter dogs where staff teach base level training for exercises such as sit, down, stay, and give a paw.

New programs are in the works and we will continue to look for new ways to ensure every animal has the best possible stay while at the shelter.



PALLIATIVE FOSTER CARE PROGRAM

Our Palliative Foster Care Program is particularly important to animals here at the Toronto Humane Society. Our Palliative Foster Parents commit to caring for animals that have an extremely difficult time finding a forever home, usually because of their medical issues.

This wonderful program allows the Toronto Humane Society to take care of all of the animal's food and medical care while the animal is living in a loving home. These animals continue to have regular check-ups with our vets to ensure they are both healthy and enjoying their life!

Our palliative foster parents are very special volunteers. If it wasn't for them, these amazing animals might be destined to life in the shelter. It is very hard work, dispensing medications and taking them to their check-ups, but our foster parents do all of this for their love of the animal they are caring for.

MEET PEGGY

Peggy came into the Toronto Humane Society in February of 2015 and was 15 years old. She was quite ill when she came in and our medical team noticed she did not have an appetite and was losing weight. Our medical team did get her to start eating and she was put into our Foster Care Program. Our Foster Department worked hard and found her a temporary home for weight gain and monitoring. The foster parent needed to check Peggy's weight daily. Although Peggy was eating and grazing through the day, she was still losing weight. Peggy came back into the shelter for an exam and she was also losing hair. At this point Peggy was put into our Palliative Foster Care Program.

Peggy has chronic kidney disease and hyperthyroidism (the latter is managed by just two pills a day). Her Foster Parent tells us that Peggy is actually fairly cooperative when it comes to taking her meds. Peggy was fortunate in finding this Foster Parent. Peggy now has both a feline and canine friend at home. Peggy and the other kitty play together and watch the birds outside of the window together. Peggy has since started eating regularly and has stopped losing weight and her hair. At now 16 years of age, she is still quite playful and loves her catnip! Peggy continues to come into the shelter for check ups and prescription updates. Although she is still ill, thanks to this fantastic program, Peggy continues to enjoy a good quality of life in her comfortable and loving Palliative Foster Parent's home.



There are currently 40 animals in our Palliative Foster Care Program. Each one of these loving animals needs food and medical care to keep them comfortable and happy, all of which is paid for by the Toronto Humane Society's gracious donors!

Member perks help support the Toronto Humane Society

Being a Toronto Humane Society supporter provides many perks including access to **group savings** on home and auto insurance with Aviva.*



Special group rates on your home and auto insurance, *plus* discounts for additional savings



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Call 1 877 787 7021⁺ or visit avivacanada.com/THS for a quote today!

Aviva will contribute \$5 to the Toronto Humane Society for every home or auto insurance quote obtained until the end of 2016!*



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PROVIDING CARE AND A SECOND CHANCE

The Toronto Humane Society is fortunate to have an amazing staff of 10 veterinarians, 21 registered veterinary technicians and 13 veterinary assistants. Together they diagnose, and treat thousands of animals each year.



A PARVO DIAGNOSIS

A three year old bronze tabby cat, staff named Sally, came into the shelter as a stray. She wasn't eating, seem disinterested in her surroundings and was extremely thin. Our medical staff placed her on IV fluids to treat her dehydration and ordered a series of blood work.

Sally's bloodwork revealed that she had severe anemia (a deficiency in red blood cells) and Parvo – a virus that attacks the lining of an animals intestines causing gastric ulceration (ulcers). It also causes a decrease in white blood cells, weakening the immune system.

Parvo is highly contagious. Sally's diagnosis put the shelter staff team in high gear. Sally was immediately placed in quarantine and cats that were in close proximity to her were assessed by medical staff and divided up depending on their risk. Each cat who had the potential of contracting the virus was also quarantined for 10 days. To reduce the risk of spreading parvo to other cats in the shelter, staff deep cleaned entire rooms.

The parvo virus left Sally in very rough shape with diarrhea, vomiting and no desire to eat. Medical staff inserted a feeding tube to ensure she received nutrients and hydration and performed a blood transfusion. Through all of this treatment, Sally remained friendly and purring!

Six days after she was diagnosed with Parvo, our vets were able to remove her from IV fluids. She continued to be treated and monitored in the shelter for an additional 16 days before entering foster care. Less than a month after her Parvo Diagnosis, Sally returned to the shelter for her spay surgery. Thanks to the incredible work of our medical team Sally received her second chance and now has a forever home.

IT'S NOT JUST CATS AND DOGS THAT NEED OUR HELP

Our dedicated medical team of veterinarians, registered veterinary technicians and veterinary assistants diagnose and treat turtles, rabbits, rodents, reptiles, snakes, and birds. Birds, like the budgie Angie, who arrived at the Toronto Humane Society on the last day of February from another shelter that was unable to care for her.

Like every animal we take in, Angie was examined by our medical team. Her exam revealed a mass on her back and she was immediately put on antibiotics, to see if the mass would reduce in size or disappear. After a couple weeks of no improvement, our skilled veterinarians performed a very delicate surgical procedure to remove the mass. Results would show the mass was cancerous.

Under the watchful eye of our medical staff, Angie began her recovery. She is now in the care of a loving foster parent who receives constant support from our medical and foster staff. We are all hopeful that Angel's recovery will be free of complications and she will soon be looking for her forever home.



HAPPY TAILS

Our relationship with the animals in our care doesn't end after the adoption. We encourage all of our adopters to let us know how our friends are doing in their new forever home.

PENELOPE AND HAROLD



We adopted Penelope (formerly Cloé) in October of 2015, after discussing the possibility of adopting a cat for a long time. We fell in love with Penelope immediately: she was affectionate as soon as we opened the cage to interact with her, and even tried to swat us playfully through the cage after we closed it. She was just what we wanted: a spunky black cat.

When we got her home, she settled in immediately. Within a couple hours, she was sitting at our sides and playing enthusiastically. She let us know very quickly that she's a diva: she refused to drink water from a bowl (running water only, please!) and informed us loudly whenever it was dinner time.

A few months later, we decided it was time to find a companion for Penelope, since she was settled in so well. We found the perfect one in Harold (formerly Linfor). Like Penelope, he won us over immediately. In fact, he had only been in his cage for about 10 minutes when we decided to adopt him! Although it seemed he'd had a tough time in his previous home (he spooked very easily and seemed a little too thin), he proved to be the most loving cat we'd ever met. He spends most of his time cuddling next to us and purring loudly while he licks everything within reach (our faces, our hair, the wall, the printer...). Harold is in love with the world.

Unfortunately, Penelope wasn't so sure about him: we had to watch them carefully over the first few days. Penelope did not appreciate a new cat in her home, despite Harold's constant attempts to win her over.

Now, however, they get along great. They constantly play together, racing around the apartment and tackling one another. Penelope still runs the home, but Harold is happy to let her do so. We couldn't be happier with the two cats we took home, nor with how well they've settled into being members of our family! They've helped make our small apartment feel like a home. -Rachel and Brandon

NENO

Hi there everyone! It's Neno! I was adopted by my family a little over four years ago, and I just thought I'd pop in with an update. I'm almost 8 years old now, but mum says I still have the energy of a puppy. When mum brought me home, I was shy at first but made myself at home right away. We've moved a couple of times since then, and I live part time in St. Catharines (I know - its so far!). Mum's convinced I would walk to St. Catharines she'd let me. I love my walks and sometimes I get to go for a walk with my buddy Pinky. Other times, I get to learn how to dance in my grandparent's back yard here in Toronto with my other buddy Poppy.

As I'm sure you can tell from the photos, I am spoiled rotten. I've got tons and tons of toys and even though my humans make me take baths often, especially in the summer (I've got allergies), I get lots and lots of treats because I'm such a good boy. Mum noticed I don't do so well in the crate at Petsmart when she took me in to get groomed, so she learned how to do it herself. Sometimes I look like a hot mess, but I tell her she's getting better with practice. Plus, it doesn't hurt that I'm the most photogenic puppy on this planet. Mum thinks I'm so cute, she even created an instagram account just for me! Thank you for taking such good care of me while I was down at the THS! I'm the king of this castle, and I wouldn't have it any other way. Cheers! -Neno aka BoogerButt





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