

AnimalTalk

Spring/Summer 2021

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MESSAGE FROM THE CEO

It's because of you, that we continue to pull through

This time last year, we found ourselves to be in a 2-month lockdown. The borders were closed. Businesses were shut down. Thousands of lives were already impacted by the severity of COVID-19.

It has been 15 months since COVID-19 has changed the lives of millions. 15 months of adversity. 15 months since we have shut our doors to the public. However, with the vaccines being rolled out and the daily COVID-19 cases in Ontario decreasing, there is hope that an end is near and that our current "normal" will be different. In the past 15 months, we have had to change how we can improve the lives of animals. It is because of individuals such as yourself that we have been able to continue to do so in these difficult times. I want to thank you.

In addition to providing care to the animals in our shelter, your gifts have also supported keeping animals with their loving families through programs like:

- Public Veterinary Services
- Virtual Training Classes
- Pet Parent Support Network
- Telemedicine Appointments

It is because of your generosity that we have been able to be innovative, creative, and flexible with how we can help animals in need. It is because of you that we can build on the importance of the human-animal bond, and we continue to strive promoting services that help support this connection.

In the last AnimalTalk issue, we raised the importance of our Diversity, Equity, and Inclusion (DEI) program, which is helping us as an organization in identifying and addressing systematic challenges within the organization.

I am proud to say that in October 2020, we completed Phase 1 which resulted in the creation of a Strategic Imperative (a case for DEI) which was shared with the public soon after. We then immediately started working on Phase 2 of the program - the Current State Assessment. This phase aimed to provide better clarity of where Toronto Humane Society stands today as a baseline to help us determine where we need to go next. This process led to the creation of a Current-State Assessment Summary which was recently shared with the public. Now, we are so excited to begin Phase 3 of the Six-Phases of the DEI Program, where we will be collaboratively creating the Diversity, Equity, and Inclusion Strategy.

By focusing on this program, we ensure that pet parents, all our stakeholders, and other individuals in our community can feel valued, supported, included, and heard. By ensuring that we are continuing to educate ourselves and make improvements, we are helping elevate the human-animal bond.

With that being said, I would like to wish those who celebrate, a Happy Pride Month and National Indigenous History Month. Every year, in the month of June, the LGBTQ2+ community celebrates globally through events as a way to recognize their influence around the world and raise awareness on current issues facing the community and within politics.

It is also important to recognize the strength of present day Indigenous communities. National Indigenous History Month allows us to educate ourselves and acknowledge the contribution and injustices that the First Nations, Metis, and Inuit have undergone that have shaped Canada. As I am writing this, it was recently reported that remains of 215 children were found in a residential school in Kamloops, BC. These schools were founded to culturally assimilate indigenous children. Though it is National Indigenous History Month, this is not history. The last residential school only closed in 1996, and many are still living the trauma of residential schools. The 215 children found could have been generations that were still alive today.

Please take a moment to reflect on these children. The lives taken as young as 3 years old who were found, and the thousands more who have not been found.

As a society, we still have ways to go for the injustices and attitudes that still remain. We need to do better. Which is why we are doing what we can to educate ourselves and encourage inclusivity. While we continue to listen, learn, and build a more humane community, we have also been helping animals in our care, and in this AnimalTalk issue, you will continue to see the ways in which we have been adapting, and what we continue to do throughout 2021 to improve the lives of animals.

Please continue to follow the Provincial Health and Safety guidelines, and keep safe during these uncertain times.

Sincerely,



Jacques Messier



Want to keep up with what's happening at your favourite animal shelter?
Sign up for our **free** weekly newsletter at www.torontohumanesociety.com



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AnimalTalk

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The role of the board is to provide governance oversight for the Toronto Humane Society. The Toronto Humane Society board of directors is a volunteer board and no member of the board receives compensation to perform their board role.

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Dr. Jacques Messier, DVM, MBA

EDITOR

Tegan Buckingham, MSA

ART DIRECTION

Courtney Wilkinson

CONTRIBUTORS

Conor McMullen
Courtney Wilkinson
Jessica Hardwood



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Canadian Charitable Registration Number 11925 9513 RR0001

STATEMENT OF FINANCIAL POSITION

December 31, 2020, with comparative information for 2019

	2020	2019
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$2,495,817	\$1,713,744
Accounts receivable	\$616,929	\$691,377
Prepaid expenses	\$100,658	\$53,631
	\$3,213,404	\$2,458,752
Investments and marketable securities (note 3)	4,765,744	4,334,721
Capital assets (note 4)	5,199,316	5,259,161
	\$13,178,464	\$12,052,634
LIABILITIES, DEFERRED CONTRIBUTIONS AND NET ASSETS		
CURRENT LIABILITIES:		
Accounts payable and accrued liabilities	\$1,237,450	\$844,962
Deferred contributions	\$56,875	\$120,000
	\$1,294,325	\$964,962
Deferred capital contributions (note 5)	\$410,178	\$557,153
NET ASSETS:		
Invested in capital assets (note 6)	\$4,789,138	\$4,702,008
Restricted for endowment purposes (note 7)	\$370,000	\$370,000
Unrestricted	\$6,314,823	\$5,458,511
	\$11,473,961	\$10,530,519
	\$ 13,178,464	\$ 12,052,634

STATEMENT OF OPERATIONS

Year ended December 31, 2020, with comparative figures for 2019

	2020	2019
REVENUE:		
Fundraising, promotion and public education (note 8)	\$5,962,630	\$5,506,914
Legacies and bequests (note 8)	\$4,565,733	\$2,976,810
Other Income (note 10)	\$1,800,794	-
Adoption of animal and related fees (note 8)	\$1,081,328	\$1,367,749
Public veterinary services	\$667,079	\$1,039,809
Unrealized gain on investments	\$171,968	\$411,963
Amortization of deferred capital contributions (notes 5 & 6)	\$146,975	\$178,643
Realized investment income (note 3)	\$140,532	\$332,247
	\$14,537,039	\$11,814,135
EXPENSES:		
Animal care and shelter services	\$8,741,677	\$9,847,936
Spay/Neuter Clinic expense	\$1,657,732	\$1,349,932
General and administration	\$1,354,478	\$1,211,170
Fundraising, promotion and public education	\$1,266,338	\$992,000
Communication and education programs	\$414,877	\$431,120
Referral care	\$121,035	\$198,643
Investment expense	\$37,460	\$49,905
	\$13,593,597	\$14,080,697
	Excess (deficiency) of revenue over expenses	\$943,442
		\$(2,266,562)

TORONTO HUMANE SOCIETY **BY THE NUMBERS**

We'd love to share some of our fantastic achievements from 2020 at Toronto Humane Society!



1,470+

Over 1,470 animals came into our care in 2020 and found their forever homes.



1,400

Nearly 1,400 pets were placed with foster parents, where they awaited to be adopted.



4,970

We helped over 4,970 pets through our Public Veterinary Service in 2020

\$ 200,000+

As time goes on and the cost of Veterinary Care continues to rise, Toronto Humane Society understands how important it is to have accessible services for those who are on income supplementation.

Providing care for these individuals, helps keep animals in their loving homes, and out of the shelter system.

In 2020, we spent over \$200,000+ in subsidized veterinary support to community animals.



1,115

Over 1,115 pets were registered in our training services programs in 2020.



10,000

Together, in 2020 we improved the lives of over 10,000+ animals!



9

In 2020, Toronto Humane Society's expert medical staff have worked on 9 Shelter Medicine Advancement studies. 3 of these studies have been published, and the remaining 6 are still in progress. The studies that we perform are highly valuable, as they have a significant impact on animal welfare, and provide information that can improve animal quality of life or an organizations life-saving capacity. Additionally, these studies allow us to be a resource for other organizations in Canada and beyond. Making advancements not just for the animals at Toronto Humane Society but for the animals entering shelter outside our community as well.

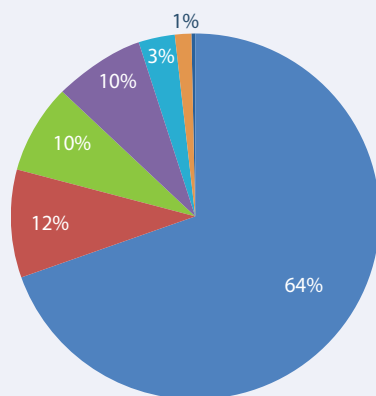


7,100+

Total amount of pets who had vaccines administered in 2020 were over 7,100 through our public veterinary services.

FINANCIAL ACCOUNTABILITY

Toronto Humane Society understands that we are accountable to each and every one of our donors. We remain focused on ensuring that as much as possible of every dollar received goes directly to improving the lives of animals. In 2020, fundraising and administration accounted for only 20% (10% fundraising and 10% Administration) of our total expenditures. Organizations such as Charity Intelligence provide top ratings for charities with fundraising costs below 15% and administration costs between 2% and 12.5%



2020 Percent of total expense

- Animal Care and Shelter Services
- Spay/Neuter Clinic
- General Administration
- Fundraising, Promotion and Public Education
- Communication and Education program
- Referral Care
- Investment Expenses

HOW PUBLIC VETERINARY SERVICES HELP **KEEP FAMILIES TOGETHER**

Public Veterinary Services and keeping animals in their forever homes

If there is anything to be learned from the last year, it is that life is truly unpredictable.

For pet owners, unforeseen financial hardships or socio-economic challenges have created obstacles when it comes to caring for their pet. Preventative wellness medicine—vaccines, flea and tick prevention, spay/neuter services, and dental services—are essential to keep animals healthy and safe. But for many loving pet owners, these services are out of reach.

Toronto Humane Society's Public Veterinary Services (PVS) have a simple objective— to keep animals safe in their forever homes by supporting pet parents with accessible, affordable, preventative veterinary care.

It is hard enough when a pet is feeling ill. We would do anything to make them feel better. But the costs are no small matter. Public Veterinary Services aims to enrich the lives of animals and their owners by eliminating the added stress that may come from a pricey vet bill. The program offers many different pricing options for preventative pet care services for families in need of assistance during tough times.

Dealing with a disconnect

Affordability of pet care remains a prominent worry for pet owners and a common concern for potential pet adoptions. "We want to make an impact. We want to see more animals have veterinary client-patient relationships," says Division Manager, Public Veterinary Services, Lauralee Dorst.

Public Veterinary Services has worked persistently towards a future in which no animal would have to go without essential veterinary care. Last year, while navigating through the challenges of the pandemic, Public Veterinary Services was able to provide animals in need with over \$200,000 in subsidized care. Additionally, Public Veterinary Services persevered through the hurdles brought forth by COVID-19, and were able to successfully launch the Shelter Outreach Service in 2020. The service extends to shelters across the province that may not have access to a veterinarian. We are optimistic about future potential expansion opportunities in our PVS services, as they continue to have an impact beyond Toronto Humane Society's walls.

How far giving can go

The generosity of contributions and grants the program has received has been a significant help in allowing for the planning of new approaches intended to broaden PVS outreach. A recent \$50,000 grant from PetSmart Charities of Canada has made this all-the-more possible.

"This \$50,000 grant has been truly helpful for our Public Veterinary Service Clinic, as it allows us to provide subsidized care to those in need and allows us to make a bigger reach and impact on as many animals and their guardian's lives as possible," says Lauralee.

More than a clinic

Some of the ways the program hopes to grow their services includes providing veterinary care to remote communities and communities facing barriers to access veterinary care, within Ontario, increasing services beyond preventative wellness, and targeting the specific medical care needs of communities. Toronto Humane Society's Public Veterinary Services program not only aims to provide hope and reliable veterinary services for those facing tough times, but also act as a support for rescue partners and preventative wellness for animals adopted from Toronto Humane Society.

When all is said and done, the main goal for Public Veterinary Services is to help as many animals experience the best quality of life possible. When animals receive the medical attention they need, they are also getting a chance at a better life.

Public Veterinary Services strives to proactively keep animals out of shelters, off the streets, and in the loving and caring homes they deserve.



THERE IS NO PLACE LIKE HOME

Empowering pet owners and keeping animals out of the shelter system

Mark and Liz always wanted a dog. But as two young professionals who spent more time in the office than at home, it was too much of a commitment. Both grew up with a family dog, and knew what it took to raise one. They had to wait.

Then COVID-19 happened.

Suddenly, millions were working from home. Millions with new schedules, new priorities, and new possibilities. Mark and Liz's dream was suddenly within reach. They began their search and found a match. A 3-month-old named Quincy.

Quincy was the perfect puppy - small and mighty, he made an entrance wherever he went. Bowling into every room with an adorable clumsiness, he had to be at the center of attention. For a couple living out a worldwide pandemic, Quincy was the light in their life.

But as Quincy grew, they noticed changes in his behaviour. He would lash out around his food. He became more intense on his walks. He grew more on edge, and more aggressive towards his parents. It escalated to the point where he would bite, and bite hard.

They looked for help anywhere they could. They would do anything - Quincy was part of their family and they couldn't imagine giving him up. One trainer after another, Quincy's behaviour only seemed to be getting worse. Additionally, training bills were racking up and they were getting desperate.

Then they found Toronto Humane Society's Pet Parent Support Network (PPSN). To help Mark and Liz with their financial situation, classes were offered at a subsidized rate.

After just 6 sessions with a Toronto Humane Society trainer, Quincy's behaviour changed dramatically. There have been no incidents around his food, he is more relaxed on his walks, and less tense at home. His aggressive behaviour around possessions and strangers have also stopped.

To say that Mark and Liz are relieved would be an understatement. With Quincy's behaviour improving and his aggression stopped, he will remain where he belongs - with his family.

Empowering Pet Parents

The Pet Parent Support Network is all about empowerment. Empowering pet owners by providing them the resources, knowledge, and confidence to care for and remain with their pets.

It is the lack of these things—money for vet bills, supplies, or the know-how to address behaviours like Quincy's—that force many loving pet owners to surrender their pets. These are people who love their animals dearly and cannot imagine being without them. But because they don't have what they need to keep them at home, they are left with little choice.

PPSN is designed to give them more choice. An alternative to surrender.



Getting a head start on pet homelessness

PPSN is built on the belief that animals are almost always better off with their families at home. With this in mind, we have been carefully working beyond our shelter walls to give people the tools they need to care for their animals.

Toronto Humane Society will continue to investigate the reasons why animals are brought into our care. Whether it is a recent job loss or sudden issues with housing, mental health or family dynamics. The reasons why can then lead to the how. How can we support people and their pets beyond our shelter? How can we be more proactive, rather than reactive, in the fight against pet vulnerability?

These questions will guide our Pet Parent Support Network program as it continues to grow and expand into the community, keeping families together and pets out of the shelter system.



EVENTS: **PIVOTING TO STAY TOGETHER**

How Toronto Humane Society finds new ways to bring our community together

A term we've heard a lot this year is "pivot" – and pivot Toronto Humane Society has. We rely on fundraising events to support our lifechanging work, so when stay-at-home orders went into effect in early 2020, the event team had to work overtime to transform what had been in-person events to digital programs – starting with Paws in the Park.

Paws without the Park

Paws in the Park is traditionally Toronto Humane Society's largest fundraiser. The event provides a significant portion of our annual operating costs and helps us keep our doors open to animals in desperate need of our assistance. As Paws in the Park went digital, Toronto Humane Society had to pivot. Instead of one fun day in the park with tents, treats, and tons of dogs, the event was transformed into a month of fun with a virtual vendor village, silent auction, webinars, a silly photo content and more.

"Our goal of entertaining, educating, and enlightening people all stay the same even if the medium is different," Alisha Uglow, Assistant Manager of Fundraising and Events at Toronto Humane Society, noted. "Our events are two-fold. They help raise funds to care for pets in need, but they also bring our community together during difficult times. Being with each other, while staying apart, is so important."

With the goal of keeping our community together, while, at the same time, being mindful of online fatigue, a lineup of various virtual events was introduced. Trivia Tuesdays and Yoga Classes with Big Stretch Yoga Centre became regular events. We also offered a Virtual Paint Night and worked with a third party to offer Online Auctions.



The Silver Lining

Virtual events can never fully replace their physical counterparts. But as much as we can't wait to attend traditional events again, we also can't ignore what their virtual counterparts bring to the table: lower expenses, zero travel time, and the convenience of joining an event from anywhere. "We had attendees from British Columbia, and as far as Mexico, in our latest virtual yoga class," said Alisha. "One of the yoga attendees mentioned that she's never been able to make it to our live events because of her work schedule, but with the virtual events, she's been able to show up."

Compared to live events, virtual ones are smaller, which improves the attendee experience and generates greater engagement. "We are seeing a core group of attendees that return to our events, especially for our virtual trivia nights," said Alisha.

Leveraging virtual events during the pandemic has allowed Toronto Humane Society to broaden our reach by making our events accessible to people across Canada and to those with busy schedules. Bringing people together for events is part of who we are. It's how we engage with our community and make a difference. But being able to pivot, and staying determined to stay connected, is also part of who we are.

While we wait to return to normal, Toronto Humane Society will continue to find new ways to bring people together in our community.

BUILDING COMMUNITIES UP

How Toronto Humane Society is supporting communities in the long run

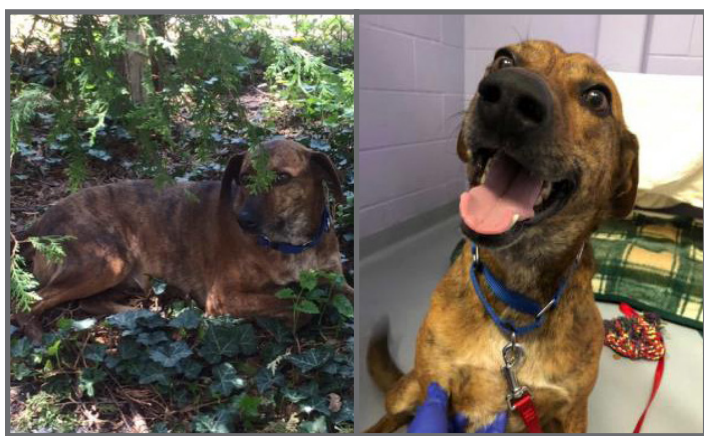
Bear would be easy to miss in an overcrowded shelter.

Shy and sensitive, he kept to himself, never wanting to draw too much attention from humans or other dogs. Even if he wanted the attention, staff and volunteers at this small Texas shelter couldn't give it to him. They and their resources were exhausted. With more animals than they space or supplies for (and more arriving every day) they were beyond capacity. Staff were tired, frustrated, and heartbroken with the decisions they have had to make.

Bear was lucky to avoid the fate of many animals in these shelters. Instead, he was found by Hearts and Bones, a rescue group who take animals from overcrowded, overburdened shelters and help bring them to areas where animal overpopulation is not an issue.

About 1,500 miles, and 500 pee-breaks later, Bear and his travel buddies pulled up in front of Toronto Humane Society. The door slid open and out poured a gang of happy pups, each looking for the nearest pair of arms to jump into.

Bear trailed behind the group. But after a few minutes of friendly faces, reassuring voices, and tasty treats, he found a staff member who seemed nice. He plopped down and sighed a breath of a relief.



It only took a few minutes until Bear found what would become his closest human friend at Toronto Humane Society

Carefully coordinated between Toronto Humane Society and Hearts and Bones, this was one of many transfers we had this year. While physical distancing and lockdowns slowed them down, the team worked around and through it to relocate hundreds of animals.

Weeks after Bear and his troop arrived, another transfer of animals came in from South Carolina. They, too, were relocated from overcrowded shelters. Like Bear, they are finding their humans here in Toronto and the GTA.

Finding the need

Even as COVID-19 turned everything upside down and made cross-border travel far more difficult, our Transfer Program continued looking for new, safe ways to help animals in at-risk areas. A great thing they found was that, in response to nationwide lockdowns, many smaller, more vulnerable communities were able to become self-sustaining in their own animal welfare practices! But there is still a significant need in overcrowded, overburdened shelters in the Southern United States, and in remote regions across Canada. Communities without the resources to care for the number of animals coming in. Communities with animals just like Bear.

Toronto Humane Society will continue working with groups to relocate animals safely, as we have robust protocols in place to minimize infectious disease risks, and find them loving homes. But as Toronto Humane Society continues to be a leader in animal welfare, we will be doing more than normal animal transfer trips.

Beyond transfer

The short-term goal of the Transport Program is, of course, to relocate animals in need and find them homes. There is also a long-term goal: putting ourselves out of business

Toronto Humane Society wants to provide our partners with enough support that, one day, they can become self-sustaining enough to manage their pet populations without the ongoing need for transport and relocation. One by one, through partnerships built on shared standards, values, and vision, we will work with communities and agencies to help them get to a place where we, and others, are no longer needed.

For now, though, animals like Bear will continue to arrive at our door-step in search of new homes. For him and thousands of others here and around the world, our doors are open.

HELPING ANIMALS IN A PANDEMIC

A Heart Warming Story During Challenging Times

A month ago, an 8 month old pregnant kitten came in from a colony caretaker. Her name is Moira. And this was her first litter.

Moira came to us in active labor. One of her kittens, had already come out and sadly passed. We noticed her 2nd kitten was breached (stuck in her canal) which is a very scary situation for Moira and the kitten.

Our expert medical staff acted fast, and sedated the mom by putting her under anesthetic and using manipulation techniques to retrieve the kitten. Once the 2nd kitten was out, Moira underwent an ultrasound where we found she had more kittens waiting to be birthed that had heartbeats.



A C-section was performed, and two remaining kittens were pulled and recovered, "I had one kitten and my co-worker had another. My kitten had a low heartrate. Then my kitten lost his heartbeat and I began CPR by myself on this little 75g (0.16 lb) kitten. I proceeded for about 10 minutes, checking his heart every so often. Then he gasped, and then a couple minutes later, a couple more, and he came back!" Says Stephanie Schrepfer, Veterinary Assistant.



Both kittens survived. One boy and one girl. And with some of our expert medical staff being Schitts Creek fans, the kittens were named David and Alexis, and the mother was named Moira.

Moira's labour was stressful on her, and she had some anxiety and stress when approached. The kittens were taken home to Stephanie's where she could feed them, as Moira was too stressed out to lay down with her babies for feedings. The 3rd night after the kittens were born, they went with Moira to a foster home. It now has been a month since their birth, and the kittens are doing well, and Moira has settled in with her foster family.

It is stories, such as this, that put a smile on our face during these adverse times. We are so thankful for our medical staff, as this story could've ended a lot differently if it weren't for the fast-thinking decisions that were made to save these kittens.

CANINE PROBLEM SOLVING & BEHAVIOUR MODIFICATION PROGRAM

How To Help A Dog With Fear, Anxiety, and Stress (FAS)



Hi I'm Scout! Recently my pet parents enrolled me in Toronto Humane Society's Canine Problem Solving and Behaviour Modification program.

I am a 15 month old Beagle-mix who has a ton of energy and loves going on walks. However, in recent months, my pet parents have noticed that I have been experiencing some fear, anxiety, and stress (FAS).

They are unsure if it's because of a sudden environmental change as we recently moved into a home with other family members and another dog.

My pet parents sat down virtually with the Program Manager of Public Training Services and Care Support, Beverley McKee, ACDBC, CPDT-KA, who was able to consult with my parents on what to do when I become fearful and stressed out.

I was able to provide Beverley with a better understanding of how much I love to play, and how long it takes until I settle down. My parents were able to show her where I sleep, and how I often don't like to be awakened suddenly.

I was enrolled with Toronto Humane Society, as recently I have become possessive when a family member would approach me when I am eating a treat or laying down resting.

This behaviour is known as Resource Guarding:

"There maybe a genetic component at work in some dogs, as to why they guard resources. It's also plausible that dogs have learned to become defensive about losing resources, and that displaying aggressive behaviours decreases their chances of that happening. When managing resource guarding, have compassion for your dog's condition. He is not behaving out of

spite or anger, but a visceral fear of losing something important to them. Managing resource guarding is all about anticipation and prevention. Try to identify what triggers your dogs resource guarding." Says Beverley McKee.

My pet parents received a Problem Solving and Behaviour Modification Training Plan to help their primary concerns of stress and resource guarding. They have been working with me to ensure my behaviour becomes modified. It has been difficult, as my pet parents also have to educate others in the household on what to do when I show signs of fear and anxiety. My pet parents are working to safely manage my resource guarding by:

- Allowing space when I am eating a bone or playing with a toy
- Ensure no high valued treats are left out that I can get into
- Keeping an eye out for items I may pick up and want to guard and safely move the item away when I am distracted
- Not to take away an item I have become possessive over and do not correct nor punish me but to remain calm

"For Scout, we are working on ways to modify his behaviour in a safe, supportive way. As his pet parent, we are learning to counter-condition, and change his emotional response to a negative item. We have been working on having him settle into his safe space (his bed) when he gets too tired, and when he receives special treats. We have minimized handling and have learnt about consent cues, which allows him to tell us when he wants to be cuddled, as he is not the type of dog who likes to be petted when resting. He goes on multiple walks a day, as well as visits to the dog park at lunch to release some of the energy he has; however, we also do a lot of canine enrichment training with him, as he also needs to be mentally stimulated. This includes snuffle mats, and other training techniques that allow him to find treats with his nose." Says Scout's pet parents.

The Canine Problem Solving and Behaviour Modification Program has been extremely helpful for Scout and his family. It has only been a month, but there has been so much improvement. This program helps pet owners who have a difficult dog, who need some extra guidance. It helps bond the owner and the dog, and continues to help keep families together. If you have a dog who shows fear, anxiety, and stress, has issues with Resource Guarding, or has previously bitten someone, Toronto Humane Society's Canine Problem Solving is where you should look to, as the training experts can help you through education and provide a modification plan to help your dog.

GIFTS OF LOVE

We gratefully acknowledge the donors who have given gifts of \$80 or more in honour or in memory of a special person or pet. Tribute gifts are a thoughtful and meaningful way of acknowledging a loved one's memory, expressing your good wishes or commemorating an occasion.

IN MEMORY



- | | | | | |
|---------------------------------|--------------------------------|--|--|---|
| Aleksander Wallner | Chrissy Ternosky | Georgia Atkinson | Lorraine Butler | Ozzie Smith |
| Andre Edward and Johann Cheddie | Cornelius "Casey" Elenbaas | Georgina Atkinson | Luna, Freddy, Nacho, and Sadie Franciosa | Patrick Michael Smith |
| Angelo Burello | Cotton Wen-Vaino | GG Ceci Williams Ragamuffin | Lynne and Rod Bird | Penny |
| Anthony Jeffery | Crystal | Gisela Haider | Malka Goldenberg | Pepper Lang |
| Ares Rajaratnam | Crystalline Hyacinth Nicholson | Gwen Preston | Mamrota and Marysia Przygodzki | Polo Krick Burnatowski |
| Ash Ng | Danielle Moogyoros | Harvey Newman | Mara da Costa Reis | Princess Pepper |
| Autumn Martucci | David/Mark Bronskill Dilworth | Helen Wolwyn | Mara DaCosta Reis | Rigik, Rogday and Murzik |
| Beau Miller Sakovich | Doakes Hill | Herbie McBean | Mara Marinsel | River Webber |
| Becky Bain | Allie the dog | Hudson, Sophie, Rupert and Oliver | Margaret B. | Rosie Mauskopf |
| Bella Bell | Dolly | Ingrid Guttler | Margaret Isabel Little | Rusty |
| Benny Gomizelj | Donna McLaurin | Jason Smith | Margaret Thompson | Sadie/ Myla Duvall |
| Billy Bowie | Dudley Moseley | Jeff Sanford | Margie Magee | Sammie Brisket |
| Blackie | Duffy | Jennie and Lewis Newman | Mary Hall | Samuel L. Catson |
| Bogey Alford | Duncan (Doodles) Tait | Jessica Ranger | Mary Hall | Simon Bizony |
| Buddha Swan | Eileen Neill | Jesus Parks | Matty Lee | Sophie |
| Bunny The Cyber Cat | Elizabeth Franks | Jim and Jessie McWaters | Michael Buitenhuis-Lahey | Sophie Milward |
| Burt, Sasha, Cleo and Thor | Elizabeth Mahnke and Manhattan | Joan Fleming | Michael Gauthier | Stephen Ross and Mary O'Riordan Family Foundation |
| Buzz Pineo | Emmanuel Varem | Joan Treloar & Preston | Michelle Santoli | Sydney |
| Cally, Cinnamon, Pepper | ET Erickson | Joanne Jenkins | Michelle Santoli-Tavares | Tank Jackson-Addison |
| Candy and Scooter | Floydie | Joanne Warren | Milo Carr | Tasman Prendergast |
| Cary Lusthaus | Foster and Bandit | John Andrew Waiten | Milo Rutka | Tenny Nigoghossian |
| Casper Mehta | Fred Kolishenco | John Morgan | Mimi Fournier | Terry Zimmerman |
| Cassie Irwin | Garry McMurdo and E.T. | John Morgan | Mini Dando | Thomas (Tom) Zaruk |
| Charlie P. | Gayle Graham | Josie Engel | Minna Thomson | Tina, Thumper and Kerry Bennett |
| | | June Sherman | Mint Park | Toni Harding |
| | | Kevin | MONEY Tan | Tony Hosking |
| | | Kurt and Sophie Sicker, Willi and Marianne Uthof | Mr. Max | Valerie Rackow |
| | | Kyia, Kinzi and Noa | Myra | Valorie Marie Kitchen |
| | | Laura Babcock | Nellie Almeida | Vittorio Di Ruscio |
| | | Layla | Nicole, Alma, Alice, Twigg | Xaman Almonte |
| | | Liliana Spagnolo | Norbert Scott | Yolanta Bronny |
| | | Linda Sakamoto | Oscar Robichaud | Zoe Friesen |

IN HONOUR

- | | | | |
|------------------------------|-------------------------------|---------------------------|----------------------------------|
| Aaron Weber Kayla Steadman | Ettie Greenberg | Laura and Bill Freeman | Ryan and Kaya Holt |
| Abigail Richardson | Glenn Murphy | Leonard YOLOV | Sandy Bristow |
| Alana Ross | Goggles Richards | Life Enrichment Staff | Sesler Family |
| Alex Ogus | Harvard and The Birthday Girl | Linda and John Beyer | Shaan Zucker |
| Alex Sherman | Macey | Louise Lawrence | Sheila Chiasson |
| Aliza Pollack | Heather Jackson | Lucas Schmidt | Sheila Purdy & Murdock |
| Andrea Muehlebach | Helen Kampfmuller | Mai Lu | Signy Roland |
| Baldie, AJ, and Dave | Isaac Marans | Mariana Segovia Torres | Socks U. |
| Brownie and Soccer Dacosta | Jack Callander | Mark Aiello | Stacey Baker |
| Carole Larsen | Jacquie Othen | Matt Snyder | Sterling Demetro |
| Chris Gowans | Jay Barnett | Mel Palmhead, Larry Cocoa | Super Pup Bo |
| Christine Dupere | Jean Mearns | Mike and Yarm Filey | Susan Cohen |
| Colin and Sarah Tozer | Jo-Anne And Ross Beer | Miu Rosset | Susie Morrell, Mickey Rex, Linzi |
| Crystalline Nicholson | Joanne Hassard | Molly | Morell Coco, Unko Morrell |
| Daryl Goden | Joshua Mistry | Monty Grunebaum | George and Dusty Kennedy |
| Diane Stapley | Judy Pisano | Nakita | Taea Ramundi |
| Douglas Koch | Kate, Jeff and Maggie | Ngon Lengoc | Taniella and Andrew Nicolucci |
| Dr. Lynne McRoberts | Kathryn Bailey | Paula Munaretto | The GPLLM Team |
| Duke and Gunner Kaak | Kent Glowinski | Peggy | Van and Mike Marshall and David |
| Elizabeth and family Grundon | Kyle Rist | Prince Pepsi Nanneti | Brickman |
| Ellis Barkman | Larry A. Bryant | Roxanne Lanny | Woodbine Animal Clinic |

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