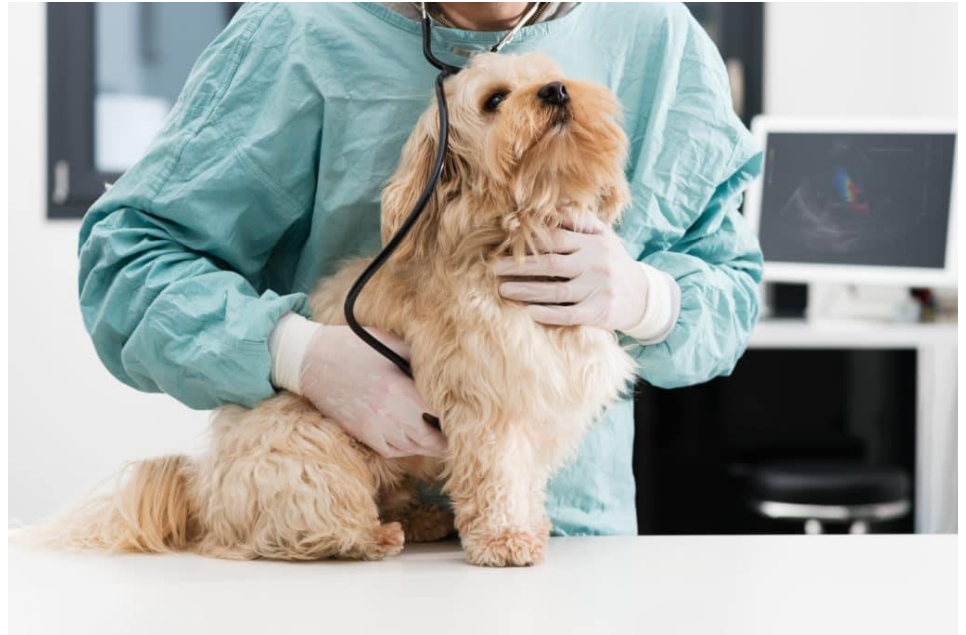


Pre-Operative Spay and Neuter Instructions

Appointments

Appointments are to be made in advance. Walk-ins will not be accepted. Please contact us via phone or email.

Payment is to be made via cash, debit, Visa or Master Card at the time of booking (required for canines), or at drop-off. We do not accept personal cheques. Any cancellations must be made 48 hours prior to the appointment. Please note that deposits for canine surgeries are required at the time of booking. If a canine surgical appointment is cancelled with less than one week's notice you will lose 50% of your deposit.



Pet Health and Condition

All patients must be healthy (no signs of any illness), of an ideal weight and of sufficient age for surgery (refer to our FAQ page). If your pet has become ill since booking your appointment, please contact us to cancel or reschedule.

The Night Before Surgery

Food must be removed by 9:00pm the night before (water is fine overnight and into the morning). Please keep all dogs on leash the day before surgery to prevent them from ingesting any foreign bodies such as sticks or garbage. Kittens and puppies under 4 months of age can have a small meal on the morning of surgery. If your animal vomits anything other than bile or clear fluid, we will be unable to perform surgery that day, and we will work with you to reschedule the appointment. Please note a \$25.00 exam fee will be charged.

The Morning of Your Appointment

All cats and kittens must come in their own individual carriers, labeled with a name that corresponds to the paperwork. Dogs must be on a leash.

Your animal must arrive between 7:00 - 7:30am in order to allow ample time for admission. Please note that the admission process can take up to an hour depending upon your place in line.

Pick Up

Pickup time is between 4:00 – 4:30pm on the day of surgery for all surgical patients. We cannot accommodate later pick-ups or boarding so please ensure you have made the proper arrangements prior to booking your appointment.



Vaccines

To provide optimum protection, we strongly recommend that core vaccines (FVRCP or DA2PPV and Rabies), be given at least two weeks before surgery if your pet is not up to date (had vaccines within the last three years). We will request proof of vaccination at the time of drop-off (This should be the signed vaccination certificate issued by your veterinarian). Please bring the physical copy with you at the time of arrival for our veterinary technicians to review. Please do not email or fax these records ahead of time unless instructed to do so. If you currently do not have a veterinarian, this is a good time to start a relationship to partner in your pet's future health.

Toronto Humane Society also offers a public vaccination service, please see our calendar of events to see dates that vaccination services will be offered.

We can provide booster vaccination services for \$45.00 at the time of surgery

- This will include Rabies and FVRCP or DA2PPV
- This is a combination price; the price will be reduced to only \$22.50 if your animal only requires one of these vaccines.

Please note vaccinations done on the day of the procedure will be done during the anesthetic, usually at the end of the surgery. All vaccines carry a very low risk for severe anaphylactic reactions. There is a chance that a reaction might not be noticed immediately under these circumstances. You will be required to sign the authorization form acknowledging are that you are aware of this risk. We are not responsible for any illnesses potentially transmitted to your pet at this clinic.

If you are unable to have your pet vaccinated prior to surgery, you will be required to sign a waiver.

- No animal will leave our clinic without being up to date on core and rabies vaccinations.
- If you have proof of government income supplementation the vaccines may be provided free of charge. Proof of supplementation must be brought into the appointment. To qualify for this waived fee, you MUST book a subsidized appointment at the time of booking, so please inform one of our representatives if you are receiving income supplementation. Should you arrive and provide proof without a subsidized appointment previously scheduled we will not be able to offer this rate.
- If you are not receiving supplementation, you will be required to pay the \$45 vaccine fee at the time of surgery and your pet will be vaccinated before discharge.

