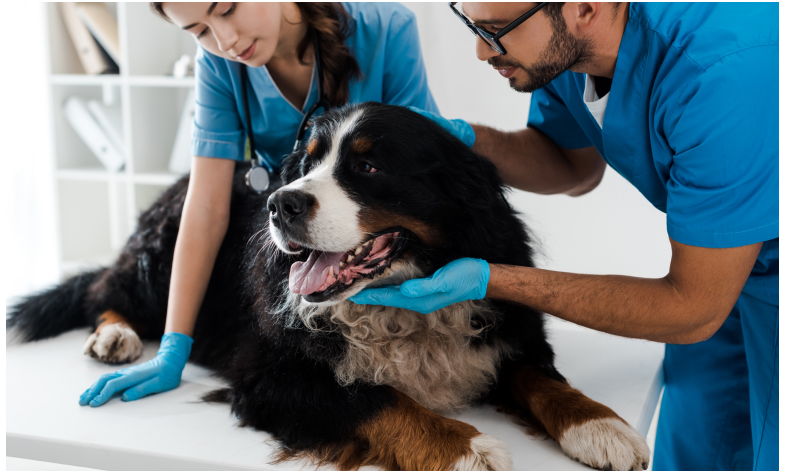


## Pre-Operative Spay and Neuter Instructions

### Appointments

Please book your surgical appointment online in advance. We are unable to accommodate walk-in appointments. If you need to reschedule, email [csa@torontohumanesociety.com](mailto:csa@torontohumanesociety.com). Please provide as much advance notice as possible so that we can offer our limited surgical appointments to another client.



### Payment

We accept cash, debit, or credit (Visa, Mastercard, American Express). Cash must be exact as we do not keep change on-site. We do not accept personal cheques.

### Pet Health

All patients must be feeling well on the day of surgery. If your pet is not feeling well, please contact us to reschedule.

### Do Not Feed Breakfast

Do not feed your pet after midnight. Pets should be fasted for at least 6 hours prior to surgery. Water is fine.

Kittens and puppies under 4 months of age can have a small breakfast on the morning of surgery.

### Morning Drop-Off

All cats must come in a pet carrier. This is to prevent your cat from becoming lost or injured during the check-in process. Label the carrier with your pet's name and your last name.

Dogs must be on a leash and collar or harness.

Please arrive at 7:00 AM. Your pet will receive a physical exam to determine whether they are approved for surgery that day. Any exam findings that would increase your pet's surgical or anesthetic risk will be discussed with you and you will be given the option to proceed or cancel the surgery. You will be asked to sign a surgical consent form and can discuss any concerns with a Registered Veterinary Technician or a Veterinarian. Please note that the intake process for surgery could take up to 1 hour depending on your place in line and our number of patients that day.



## **Afternoon Pick Up**

Please pick up your pet between 4:30 – 5:00 PM unless you are called to come earlier.

We cannot accommodate later discharges or overnight boarding so please ensure you have made the proper arrangements prior to booking your appointment. A family member or friend can pick up your pet on your behalf if you authorize this.

