

Public Support Services Q3 Impact Report



Public Training Impact

141

Unique Clients

157

Training
Appointments

65

Subsidized
Appointments

Helping Newborn Kittens

In July, we received a request from a pet parent named Sam* who was taking care of an outdoor cat and her three newborn kittens. Worried about their well-being, Sam contacted us for guidance on how to care for the cats. We suggested bringing the cats indoors and keeping the kittens with their mother until they were old enough for adoption.

We provided Sam with information on socializing kittens. We also connected her with our Public Veterinary Clinic to schedule spay surgeries for the mother cat and her 4-month-old kitten. A few weeks later, Sam updated us that the mother cat had been spayed and that all the kittens were adopted except for one!

They thanked us for our support and proceeded to help the remaining kitten find their forever home with our support.



Theo Learns New Coping Strategies

A virtual problem-solving and behavior modification consultation was conducted for a 2.5-year-old cockapoo named Theo.

Theo's pet parents had concerns about his behavior, including humping people, barking, loose leash walking, not listening, and being uncomfortable around new people. After we provided effective strategies to address each concern, Theo's behaviour improved.

His pet parent gave us this feedback: "Theos been great, we've been using what you told us and trying to be consistent with each person. He's minimized a lot of his negative behaviours, especially with my grandma, now that we taught her how to respond to him."



1,303

Unique pet parents were helped through our Pet Parent Support Network (PPSN)

This program takes a multi-disciplinary approach to provide services, support, and shelter to those in need of assistance to ensure that no human-animal bond is broken or fractured un-necessarily.



Tigger Receives Support

A pet parent reached out to the Pet Parent Support Network with behavior concerns regarding their recently adopted dog, Tigger* who is a Toronto Humane Society alumni.

A fight broke out between Tigger and another dog. Tigger's pet parent was interested in enrolling in a training course, but due to her fixed income she could not afford the class.

With the pet parent's cost limitations in mind and the risk of return adoption, free training classes are provided to Tigger to help guide her behaviour. Thanks to open communication and honesty, a potential surrender was diverted.

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Pounds of pet food was distributed to pet parents in need through our Pet Food Bank

