

Public Support Services

Q2 Impact Report

Public Training Impact

179 **978** **37**

Unique Clients

Training Appointments

Subsidized Appointments

First Offsite Community Day event of the Year

On May 4, 2023, we held our first off-site Community Day event at the All Saints Church & Community Centre at Dundas and Sherbourne.

Our team arrived at 10:00am for setup and the community started to line-up around 10:00am. The event ran until 11:00am until 2:00pm. Unfortunately, we ran out of time just before the end of the event but we were able to distribute 2,094lbs of dog food and 1445lbs of cat food to those who needed extra help caring for their pets.



44%

Retention Rate of Surrenders

The Pet Parent Support Network connects with pet parents to explore alternative options to surrendering their pet such as training and behaviour support, providing pet supplies, or helping to source affordable medical needs. Simply by having a dialogue with pet parents who are struggling, we can keep more pets where they belong – in their loving homes.



Bruno's Training Success Story

Bruno's pet parent enrolled him in our Fearful Dog Group Class to help work on his reactivity to other dogs. Bruno is usually quite friendly with other dogs but can be reactive, especially when in and around their condo building. Through the Fearful Dog class, Bruno and his pet parent learned how to manage and work on decreasing his reactivity to other dogs.

After finishing the Fearful Dog class, Bruno's pet parent enrolled him in the Intro to Scent Detection Class. Bruno was so happy to learn and work even in the presence of the other dogs in class!



1587

Unique pet parents were helped through our Pet Parent Support Network (PPSN)



35,845

Pounds of pet food was distributed to pet parents in need through our Pet Food Bank

Helping a Cat Adjust to Their New Family Member

Maria* was nervous about her cat's behaviour around her newborn baby. The cat liked to get up really close and personal to her baby and she worried that her cat may be unhappy with the latest addition to their family.

After getting in touch with a Pet Parent Support Network representative, Maria agreed to read some behavioural documents and to apply some training tricks and techniques to help the situation. A surrender was diverted, and Maria was able to help her cat adjust to their new environment.

*Name has been changed.