

Community support like no other.

# Public Support Services Q3 Impact Report

#### **Public Training Impact**



#### Saying Goodbye in a Supportive Environment

The Pet Parent Support Network has witnessed a steady increase in requests for assistance from pet parents.

In September 2023, the program received an urgent appeal for Owner Requested Euthanasia. The distressed pet parent had made the difficult decision to bid farewell to their senior pet due to its sudden onset of health issues.

Responding promptly, the team coordinated with the Public Veterinary Service team and secured a prioritized euthanasia appointment for the same day. This ensured that the pet parent had the humane opportunity to say their final goodbyes to their beloved companion in a compassionate and supportive environment.

**1312** Unique pet parents were helped through our Pet Parent Support Network (PPSN)





31,406

Pounds of pet foot was distributed to pet parents in need through our Pet Food Bank

## Training with Confidence

In August 2023, a cohort of dogs successfully completed the Reactive Dog Group class. These remarkable canines demonstrated exceptional progress throughout the course, becoming comfortable in each other's presence and even participating in group walks.

Among them, Coco stood out as an extraordinary achiever. According to her guardian, Coco had previously exhibited high reactivity towards other dogs, but from the very first class, she showed the ability to maintain composure and engage effectively in the presence of her fellow classmates.



### **Increased Need for Pet Food**

In July 2023, we saw a substantial increase in the distribution of pet food compared to previous months. This spike can be attributed to our Community Day events, which took place on July 13th, and another off-site event hosted at the All Saints Church and Community Centre on July 27th.

Through these events, we've been able to provide a significant amount of food to individuals and families who are in need.

