

Public Support Services Q4 Impact Report

Public Training Impact

237 1,000 37

Unique Clients

Training
Appointments

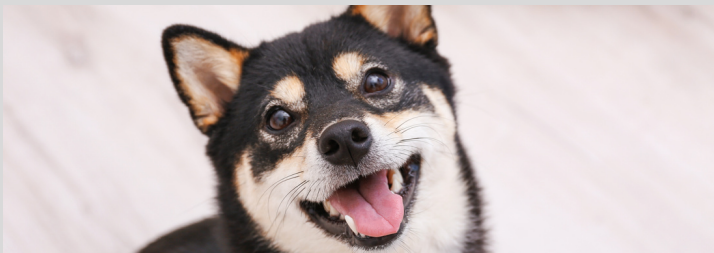
Subsidized
Appointments

Keeping Fluffy with His Family

Fluffy's* guardians submitted a surrender request for their 10-month-old dog, citing financial difficulties and the inability to afford medical or behavioral care.

A Pet Parent Support Network agent offered information on our Public Veterinary Services and training rates, which encompassed subsidized options. In light of these resources, the guardians opted to retain ownership of the dog and pursue services through the Public Veterinary Services (PVS) and Public Training programs.

**Name has been changed.*



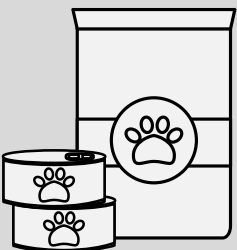
1,340

Unique pet parents were helped through our Pet Parent Support Network (PPSN)



75,266

Pounds of pet food was distributed to pet parents in need through our Pet Food Bank



Helping Jack and Boomer to Get Along

Sara* submitted a surrender request for her cat Luke* due to inter-species conflict between Jack and her dog, Spike.

After talking to Pet Support Agent, Irina from the Public Training and Behaviour Team offered her the option of training.

Sara decided that she would be able to teach the animals to live together while managing the environment and let us know that she no longer wished to rehome her cat.

**Name has been changed.*



Bowser Gains His Confidence with Training

Gwun sought private training for their miniature schnauzer, Bowser, with the goal of addressing dog-to-dog aggression and acute leash reactivity. Their aim was to seamlessly integrate Bowser into family gatherings alongside their Westie.

Gwun provided an update, sharing the positive news of continued success with Bowser. Notably, improvements were observed in both reactivity on walks and Bowser's comfort around the family's Westie.

Expressing gratitude for the guidance received, Gwun acknowledged the reliability of the training blueprint provided. They emphasized the value of a positive reinforcement methodology in behaviour modification. Gwun expressed confidence in seeing further improvement as Bowser matures, affirming their commitment to consistent management, handling, and training.

