

# Urgent Foster Care Q4 Impact Report



**34**



Animals Admitted into the  
Urgent Foster Care Program

## Keeping a Family Together After Experiencing a Tragic Event

Two individuals arrived at the admissions office to relinquish their two dogs following a house fire the previous evening. Having recently immigrated to Canada, they were in the process of settling into the country. The animals were admitted into the Urgent Care program, instead, and about a week later, the family was reunited.

## Navigating Fraud, Seeking Shelter, and Staying Reunited with Urgent Care

A family with two children managed to secure housing, only to discover a day before moving that the landlord was a fraud. The money was taken, not refunded, and attempts to contact the individual were unsuccessful. As a result, the mother and children sought refuge in a women's shelter, while the father resorted to living in the car with their dog and cat.

Fortunately, the Urgent Care program accepted the family's animals, allowing them to focus on finding a solution. The family was eventually able to secure a motel, facilitating their reunion, while the animals remained in the Urgent Care program. During this period, the family is diligently working on increasing their savings and securing suitable housing for their future.



**4.5** ★★★★★

## Average Score of Client Survey questions

Every Urgent Foster Care client is encouraged to take a survey once they leave the program. Most clients are extremely happy with the program and particularly enjoy receiving regular updates from foster families. It gives them a peace of mind.

## Helping a Family Seeking Asylum

A family sought refuge in Canada after their home country declared a state of emergency due to violence from criminal gangs. Despite the pervasive violence across the nation, the family managed to escape, bringing along their family pets. As they prepared to establish themselves in Canada, embracing new languages, cultures, and practices, the family sought critical crisis support to ensure their safety.

Upon securing an emergency shelter, they encountered a restriction against accommodating pets. In response, they enrolled in the Urgent Care program. The family's pets, spanning varying ages, exhibited excellent health and sociability. This program guarantees the family's unity, even amidst the transformative experiences of seeking asylum.

**39**

Pets were reunited with  
their families during Q3

**63%**

Acceptance Rate into  
the Program