

Pet Parent Support Network

Q1 Impact Report

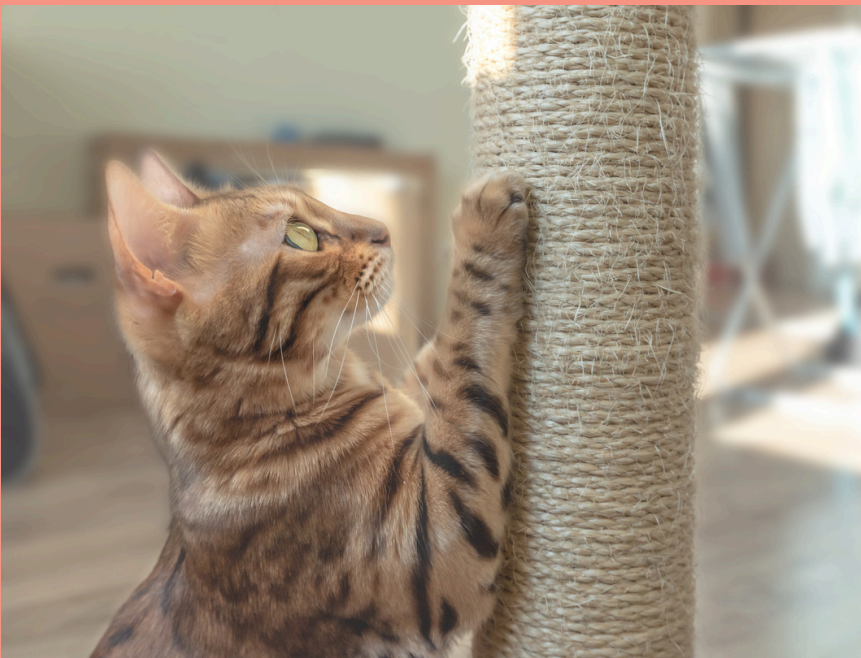


About the Pet Parent Support Network

The Pet Parent Support Network was established to ensure that pets and their guardians receive the support, advice, and services necessary to strengthen the human-animal bond. This network helps mitigate pet abandonment and operates as a leading animal welfare organization, providing high-quality programs, services, and facilities backed by expert staff. Despite the exceptional care and expertise offered, the network acknowledges that nothing can replace the love and safety of a home. The program's resources are thoughtfully created and reviewed by a team of experts, including veterinarians, PhDs, fellows in shelter medicine, masters in veterinary medicine, certified professional dog trainers, certified applied animal behaviorists, registered veterinary technicians, certified animal welfare administrators, and associate certified dog behaviour consultants.

Finding Alternatives: Helping a Pet Parent Avoid Declawing

A pet parent reached out to the Pet Parent Support Network via email, inquiring about the possibility of declawing their cat due to scratching issues on furniture. A Pet Parent Support Network volunteer responded with several alternative solutions, such as providing a scratching post, claw caps, scratch pads, and sticky film to discourage scratching. Thanks to these wonderful resources, the pet parent decided to not declaw their cat.



21.60%

Potential surrenders referred to support

These cases were directed to support services such as, training and behaviour programs, veterinary care, financial assistance or other resources aimed at helping families keep their pets with them instead of surrendering.

Perseverance Pays Off: Vesna's Journey to Strengthen the Bond with Juliette

Victoria* adopted Noir*, a cat that needed extra behavioural care, in early 2023, but encountered behavioural challenges that led to considering surrender or rehoming.

Despite attending initial TLC training sessions, Victoria found it difficult to apply the recommended management and behaviour modification techniques.

After being offered another series of TLC sessions, Vesna opted to persevere with managing and training Juliette, choosing to keep the cat in her home. The support team will continue offering post-adoption assistance to help repair and strengthen the bond between Victoria and Noir.



*Name has been changed.

Urgent Help Needed for Sofia: A Family's Plea to Keep Their Beloved Cat

A client reached out online regarding a stray kitten taken in by their mother about a year ago. The young cat, approximately 12 months old, is a grey female short hair named Sofia, weighing about 6 lbs. Sofia is showing signs of being in heat, howling loudly and repetitively, which is preventing the client's elderly parents from sleeping.

The mother is the primary source of income for the household, earning far under \$50,000 annually, while the father is on a pension. Combined, their income is under \$50,000, making it difficult for them to afford Sofia's first vet visit, vaccinations, and spaying. The mother has contacted the City of Toronto's Spay Neuter Your Pet (SNYP) clinic, but the wait time for an appointment is 3-4 months. The father's health is being affected due to the lack of rest, leading the family to consider surrendering Sofia due to financial constraints. The client, currently unemployed, is unable to help financially.

In response, a Pet Parent Support agent referred the client to Toronto Humane Society's Public Veterinary Services and informed them about available subsidies and how to sign up for appointments, offering a potential solution to keep Sofia in her home while addressing her health needs.

876

Total unique clients