



Q 4 I M P A C T

9,430

Human-Animal Families Served

9.2% over target

Impact Story: Setting Tyler and His Family Up for Success

Tyler arrived at Toronto Humane Society facing medical and behavioural challenges, including skin issues and reactivity. His foster family quickly grew attached but worried about managing his reactivity long-term.

To support a successful adoption, Tyler and his foster parent were enrolled in a small-group reactive dog class, fully covered through subsidized care. This proactive support gave the family the skills and confidence they needed, strengthening the bond between Tyler and his family.



A Message from Our CEO: As we close out the year, I'm filled with gratitude for the compassion and commitment of our community. This season is a powerful reminder that the human-animal bond can transform lives—offering comfort, connection, and hope when it's needed most. Throughout the final quarter, your support has ensured that animals in our care received not only shelter, but the time, medical attention, and behavioural support they need to truly thrive. From long-term residents starting their next chapter to vulnerable pets receiving critical care, these outcomes are only possible because of you.

- Phil Nichols, RVT, CAWA

\$1.14 Million

In below-market-rate care delivered

14.9% over target

Public Veterinary Services Impact Story: Coco Chanel

When Coco Chanel was diagnosed with pyometra at her regular veterinarian, her future was uncertain. The life-threatening condition required urgent treatment, but the cost was more than her family could afford. That's when they turned to us.

With timely medical intervention and compassionate care, Coco Chanel received the surgery she needed. Today, she is safe, recovering, and back where she belongs with the people who love her.

Stories like Coco Chanel's highlight the critical role accessible veterinary care plays in keeping pets and families together.



Holiday Pet Pics Expansion

Holiday Pet Pics continues to be a beloved tradition, bringing families and their pets together for festive, professional photos in support of our mission. In response to growing demand, we introduced our first-ever Halloween Pet Pics event this quarter—welcoming a parade of creative costumes, from princesses and cowboys to superheroes and ballerinas.

The event was a tremendous success, delighting our community while raising important funds to help animals in our care.

7,986

Volunteer Hours Logged

22% decrease from Q3

100% Live Release Rate

11% above target

This is the percentage of animals that were adopted, returned to their family, or transferred to another animal welfare organization.

Adoption Impact Story: Lyle Gets His New Beginning

After arriving in our care following a devastating hurricane, Lyle struggled to adjust—especially in a shelter environment that challenged his fear of other dogs. But with time, compassion, and consistent support, his true personality began to shine.

After more than a year, Lyle finally found the right family—and today, he's thriving in a home filled with routine, comfort, and love.

Stories like Lyle's don't happen overnight. They are made possible by ongoing support that ensures every animal—no matter how long it takes—receives the care, patience, and new beginning they deserve.



11.3% Increase

Of Animals admitted to the shelter compared to Q3

5%

Euthanasia Rate
on target of <10%

Advancing Heartworm Research

Dr. Linda Jacobson, Director of Science and Advancement, completed a retrospective Miami-Dade heartworm study, including a sub-study on the safety of spay/neuter in heartworm-positive dogs. Findings, along with preliminary results from our prospective heartworm study, were presented at the American Heartworm Society Symposium in September.

Fundraising Feature: Help Animals Start Next Chapter

This Giving Tuesday, three animals—Mothman, Chloe, and Maggie—each arrived at Toronto Humane Society under different circumstances, from overcrowding to changing life situations and urgent medical needs.

While their stories were unique, they shared one thing in common: the vital role of donor support. Because of compassionate donors, each of these animals received the care they needed and a chance to begin their next chapter.



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Shelter-Acquired Disease Events

499 Million +

Media Impressions

As well as 667 earned media mentions